

## Strategic Plan 2009 - 2012

### VISION

Healthy Communities, Dynamic Practice.

### MISSION

To lead innovation and excellence in Primary Health Care by advancing success in General Practice, and building an integrated, responsive and progressive primary health care sector.

**VALUES** Excellence| Innovation| Safety| Teamwork

### LEADERSHIP

The General Practice Network South Inc. (**gpns**) strategic and business plans comprehensively detail commitment to our key stakeholders and our mutual values. Through monitoring, measuring and reporting on our key performance indicators we will continually improve service delivery in order to achieve our vision.

### CLOSING THE GAP

The Board and Staff of General Practice Network South Inc. (**gpns**) affirm their strong commitment to 'closing the gap' on Aboriginal health inequalities and life expectancy.

**gpns** will strive to promote Aboriginal health and wellbeing, being guided by local Aboriginal peoples in our region. **gpns** honours and respects the relationship the traditional owners have with the lands our organisation shares.

### Leadership in Primary Health Care

#### Aim:

**gpns** will be managed by high quality leaders, using efficient business systems and innovative primary health care frameworks, and will achieve a high level of member engagement and advocacy. The **gpns** brand and the membership will be central to all strategic engagements related to Primary Health Care sector developments.

#### Outcomes:

Delivery of effective, high quality organisational, clinical, social, financial and environmental results, with increased recognition of **gpns** leadership, brand and achievements.

### Better Health in our Region

#### Aim:

**gpns** will ensure strong support to general practice in the south to enable the delivery of best practice systems of care that emphasise health promotion, prevention, early detection and systematic chronic disease management.

#### Outcomes:

Demonstrable improvements in health outcomes for identified population groups in the southern region.

### Safe, High Quality Care

#### Aim:

The communities of the south, with particular consideration given to populations facing most disadvantage, will receive safe, high quality, consumer focussed, responsive health care, at the right time, in the right place, by the right provider.

#### Outcomes:

Increased access of the people of the south to high performing, interdisciplinary, primary health care teams, and a safer, more responsive system.

### Service Integration

#### Aim:

**gpns** will give priority to improving health service integration, service delivery, and continuity of care, within primary care, and in particular, at the GP/hospital interface.

#### Outcomes:

Internally, increased understanding and connectivity with all **gpns** programs, business systems and communication networks. Externally, increased integration, and greater continuity of care between all health care providers. Particular emphasis will be placed on achieving electronic connectivity between providers.